

CORRESPONDENCE FROM MEMBER OF THE PUBLIC 1

1. SUMMARY OF ISSUES

1. The Committee has been contacted by a member of the public with regard to the use of the NET park and ride site at Toton Lane by young people driving cars around dangerously, at speed, causing a disturbance. He has requested that the tram operator takes action to deter these activities, but is not satisfied with the response that has been given.

2. RECOMMENDATION

- 2.1 The views of the Committee are sought.

3. DETAILS OF THE COMPLAINT

- 3.1 A member of the public, who lives close to Toton Lane Park and Ride site, has contacted the Advisory Committee because he is dissatisfied with the response that he has received from Nottingham Trams when he has complained about young people driving cars dangerously, at speed, around the car park, causing a disturbance. He has forwarded email correspondence, commencing in December 2021, with the police, Nottingham Trams, Broxtowe Borough Council, his local Councillor, and his MP (see Appendix).
- 3.2 He has reported incidents on several occasions to Nottingham Trams and the police, over the last twelve months, requesting that action is taken to deter the activities from taking place, providing pictures, and listing the number plates of the cars that have allegedly been offending. He has requested that a dispersal order is put in place.

4. RESPONSE OF NOTTINGHAM TRAMS

- 3.3 Nottingham Trams have liaised with the police, reviewed CCTV available, and explored the options for a dispersal order. Following the complaints, the police have carried out regular patrols in the area and engaged with some of the local car enthusiasts. The police have not had cause to issue any warnings or penalty fines during these patrols and the CCTV available to Nottingham Trams does not show the extent of the allegations and reports made by the member of the public. As the complaints received by the tram operator have been post-incident, it has not been possible to capture live CCTV pictures of incidents occurring. In the absence of any clear evidence of wrong doing, it has not been possible to progress a dispersal order for the area.
- 3.4 Nottingham Trams have carried out a review of all complaints about anti-social and dangerous driving at the site, to capture other feedback. In the last 12 months there has been a small numbers of reports, three of them from the complainant.

- 3.5 Following a meeting with the complainant at the NET Depot on 30th May, which was also attended by the police, it was agreed that further monitoring of the area would take place. Some minor adjustments have been made to the CCTV cameras at the site, to better capture the affected areas, and regular checks have been carried out by the control room to try and detect any unusual activity. It has been requested that any further reports are made in the first instance to the police, who will then contact NET to review CCTV.
- 3.6 A further meeting was due to be held with the complainant on 4th July, to review the ongoing situation.

Andy Holdstock, NET Project, Nottingham City Council